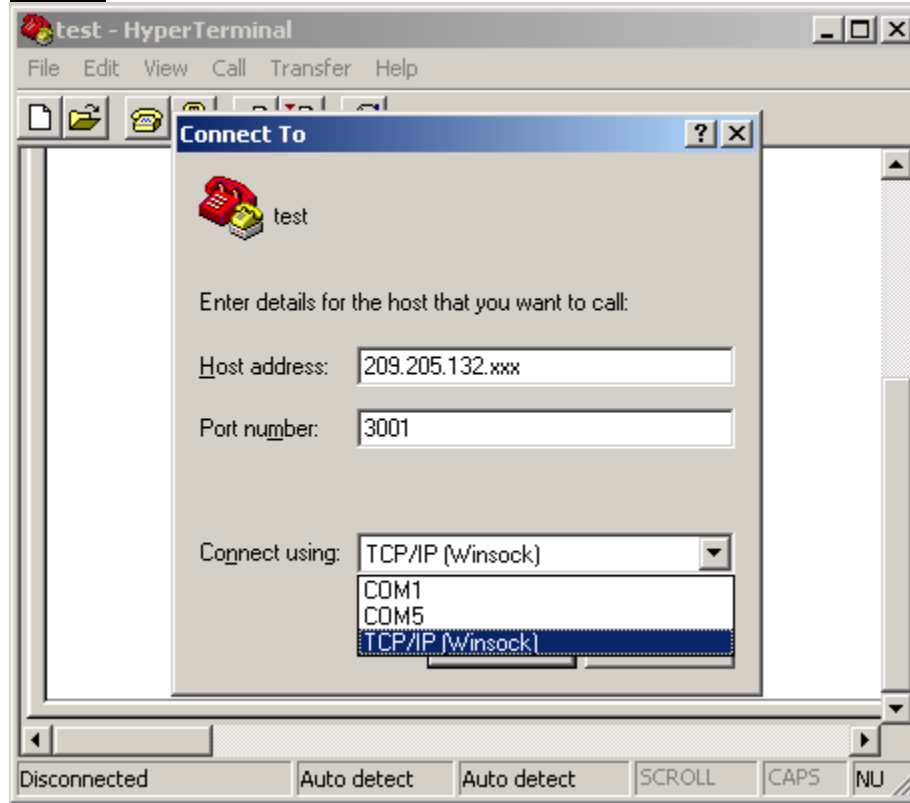


### RES 2+2 Firmware Upgrade

If you have a compatibility problem and have been directed to BayTech support to execute a firmware upgrade please make sure you have configured your RES2+2 with an IP address and follow the instructions below:

1. Save the \*.txt file that is designated as the firmware upgrade in a folder on your PC that you will remember
2. Open a HyperTerminal<sup>1</sup> session.
3. Name your connection.
4. On the “Connect To” screen (Figure 1) select TCP/IP from the scroll down window.

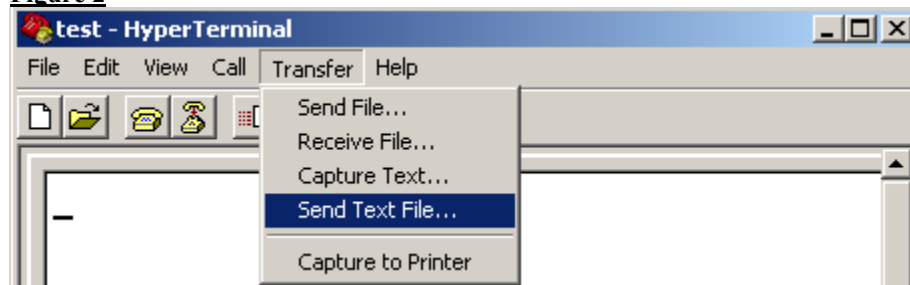
**Figure 1**



5. Enter the RES2+2's IP address in the Host Address field.
6. In the Port Number field erase 23 and type **3001** and select “OK”
7. From the Menu bar select Transfer, scroll down and select Send Text File (Figure 2)

<sup>1</sup> HyperTerminal is a program that comes with Windows. Instructions on the execution of this program can be obtained from BayTech support.

**Figure 2**



8. Browse and find where you saved the firmware upgrade file.
9. Select the file and press "Open"<sup>2</sup>
10. The File will now use the IP connection to flash upgrade the EEPROM.

Once the unit has been flash upgraded it will reboot, and then it will be ready for use.

The usernames and passwords will be set to default. The defaulted username is **admin**, and the password field should remain blank, as there is no default password.

Any questions or concerns arising from this procedure should be directed to the BayTech support team at:

[support@baytech.net](mailto:support@baytech.net)

Bay Technical Associates  
200 North Second St.  
Bay St. Louis, MS 39520  
Domestic: 800.523.2702  
International: 228.467.8231

---

<sup>2</sup> **WARNING: DO NOT PRESS ANY KEYS WHILE AFTER SELECTING OPEN AS YOU WILL DISRUPT THE UPGRADE PROCESS**